

AGENT NUMBER

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BRANCH NUMBER

CUSTOMER NUMBER

1. Details of the Proposed Planholder

Please fill in the details of person whom the plan is for:

Please tick here and fill in your details below if you are applying for someone else. See section 6 overleaf for further details if this applies.





Title (Mr/Mrs/Miss/Other)	Title (Mr/Mrs/Miss/Other)
Forename(s) in full	Forename(s) in full
Surname	Surname
Address	Address
Postcode	Postcode
Date of Birth:	Date of Birth:
Telephone No (inc local code):	Telephone No (inc. local code):
Email:	Email:
	Relationship to Planholder:

2. Your Choice of Plan and Preferred Payment Period

Choice of 3 Plans	Single Payment	12 monthly payments. There is no extra charge for 12 monthly Payments
The Amber	<input type="checkbox"/> £3,395.00	<input type="checkbox"/> £282.91 for 11 months and 1 final payment of £282.99
The Pearl	<input type="checkbox"/> £3,749.00	<input type="checkbox"/> £312.41 for 11 months and 1 final payment of £312.49
The Diamond	<input type="checkbox"/> £3,999.00	<input type="checkbox"/> £333.25 per month

Prices are valid from 24/04/2017. These are subject to review by Dignity. If at the point of application the price has changed for any reason, we will advise you of this before we set up your plan and there will be no obligation for you to continue.

3. Method of Payment

- 1 Payment by Cheque or Postal Order** (made payable to: **National Funeral Trust**)
- 2 Payment by Credit / Debit Card**     (For your security, if you want to pay this way, please write your full telephone number in section 1. Dignity's Client Service Centre will call you for your details).
- 3 Payment by Direct Debit** (please complete section below, payments are debited on the 25th day of the month, or the nearest working day after that).
- We accept payment over the phone by Debit Card, Credit Card and Direct Debit.

4. Instruction to Your Bank or Building Society to Pay by Direct Debit

Capita Trust Company Limited Re National Funeral Trust:

Please fill in the whole form using a ball point pen and send it to: National Funeral Trust (c/o Dignity), 4 King Edwards Court, King Edwards Square, Sutton Coldfield, West Midlands, B73 6AP.

Service user number

9 2 0 1 4 9



Reference

Name and full postal address of your Bank or Building Society

To: The Manager **Bank/Building Society**

Address

Postcode

Name(s) of Account Holder(s)

Bank/Building Society
Account Number

Branch Sort Code

Instruction to your Bank or Building Society
 Please pay Capita Trust Company Ltd Re National Funeral Trust Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Capita Trust Company Ltd Re National Funeral Trust and, if so, details will be passed electronically to my bank / building society.

Signature(s):

Date:

Banks and building societies may not accept Direct Debit Instructions for some types of account.

5. Choice of Funeral Type

Please indicate if you would prefer:

Cremation

Burial

Undecided

If a burial is required please note that Dignity is unable to guarantee the cost of the burial as prices vary significantly from region to region. Instead, the plan price includes a contribution of £1,200 which rises in line with inflation. You may wish to contribute an additional amount. If you require a burial, please call Dignity on 0800 484 0503 to discuss requirements. Please see the Terms & Conditions for full details.

6. Signature and Date

I wish to apply for the plan as indicated overleaf and as described in the brochure provided with this application. I have read the Key Features Summary and will be subject to the Terms & Conditions provided. I understand that I can cancel my plan within 90 days and receive a full refund. If I wish to cancel my plan after this time a £395 cancellation fee will be deducted from the money refunded.

Please note, the signature below needs to be the person filling out this form, so if you are applying on behalf of someone else, please sign your name, not theirs. All correspondence relating to the plan will be sent to the address of the person signing the form.

Signature	<input type="text"/>	Date	<input type="text"/>
Print Name	<input type="text"/>		

You may obtain a copy of your personal information held by Dignity by writing to: Data Protection Officer, 4 King Edwards Court, King Edwards Square, Sutton Coldfield, West Midlands B73 6AP. A fee, not exceeding the statutory maximum, may apply.

If you have any questions, call us FREE on 0800 484 0503 we will be happy to help

Please post this form to the following address (postage is paid, no stamp is required)

FREEPOST RSKG-TXEG-UYAT, Dignity Pre Arrangement Ltd, Sutton Coldfield, West Midlands B73 6AP.

How Dignity use your personal information

Once you have applied for the plan, Dignity will process the data you have provided for the purpose of administering your plan. This may include passing your data onto a third party, (such as a printer) solely for such purpose, and involve Dignity contacting you by telephone, electronic communication and/or mail to inform you of any relevant information in relation to your plan.

Dignity is the provider of the Prepaid Funeral Plan. Dignity will pass details of this plan, and all customers named on it, back to Yorkshire Building Society for the purpose of updating their records.

How Yorkshire Building Society use your personal information

- Yorkshire Building Society will use your information to process your enquiry, provide any illustrations you require, contact you where necessary, general business purposes, marketing and market research.
- We will respect your rights to privacy and will not disclose your personal information to anyone except with your consent, or if the law, public duty, contract or our legitimate interests require us to.
- If false or inaccurate information is provided and fraud or money laundering is identified, details will be passed to fraud prevention agencies and or law enforcement agencies. Law enforcement agencies may access and use this information. We and other organisations may also access and use this information to prevent fraud and money laundering, for example when:
 - checking details on applications for credit, credit related or other facilities
 - managing credit and credit related account or facilities
 - recovering debt
 - checking details on proposals and claims for all types of insurance
 - checking details of job applicants and employees.
- Please write to Group Risk Department, Yorkshire Building Society, Yorkshire Drive, Bradford BD5 8LJ if you want to receive details of the relevant fraud prevention agencies.
- We and other organisations may access and use information from other countries recorded by fraud prevention agencies.
- Any document provided during or after the application process to help prove identity may be checked with the issuing authority.
- Yorkshire Building Society and its group companies share information for fraud prevention, customer and account administration, and general business purposes.
- If you are making this application on behalf of another person they must have authorised you to act on their behalf, to give us their personal information and to consent to our use of their personal information, as explained here. We may also share information about you with all parties named in the plan if they make an enquiry or further application without you being present where they confirm they have your authority to act on your behalf.
- We will use and keep your personal information only for as long as necessary to deal with your enquiry and/or administer the account/products you have in line with regulatory requirements.
- All communications with us may be monitored / recorded to improve the quality of our service and for your protection and security
- We may occasionally need to transfer personal information to countries outside the European Economic Area (EEA). This will only be done under a contract which includes appropriate safeguards for the security and confidentiality of your personal information, with your consent, or where permitted by the Data Protection Act.
- We may disclose personal information to (i) our external auditors and regulatory bodies including the Financial Ombudsman Service, Prudential Regulation Authority and the Financial Conduct Authority, and (ii) associate companies, agents and service providers including printers, market research agencies and providers of information technology services.
- If we offer you products or services from other companies and you take these products you will be entering into a contract with the company concerned. We will share relevant information with them to administer the service provided such as suitability, products taken, payment of commission, complaints and to manage our customer relationship with you. All relationships with third parties are controlled by a contract that safeguards the security and confidentiality of your information.
- If we sell or transfer all or part of our business, we may disclose or transfer our customer records as part of the proposed/actual sale or transfer. However, we will only do so under contract, which protects the confidentiality and security of your information.
- You have the right to have any inaccuracies corrected, to object to direct marketing at any time and a right of access under the Data Protection Act to your personal records held by the Society, subject to payment of a fee.
- Our explanatory leaflets 'How we use your personal information' and 'Your Rights and The Data Protection Act' contain additional information about General Business Purposes, Agencies and Service providers we use and explain sensitive information. These leaflets and our Subject Access Request form (YBS0039) that can be used if you require access to your personal information, can be obtained from your local branch/agency, the Member Contact Centre on 0345 1 200 100 or from www.ybs.co.uk

Yorkshire Building Society is a member of the Building Societies Association and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Yorkshire Building Society is entered in the Financial Services Register and its registration number is 106085. Head Office: Yorkshire House, Yorkshire Drive, Bradford BD5 8LJ. All communications with us may be monitored/recorded to improve the quality of our service and for your protection and security. Calls to 03 numbers are charged at the same standard network rate as 01 or 02 landline numbers, even when calling from a mobile. Calls to 0800 numbers are free of charge from a landline or mobile. Charges to third party numbers may vary. Prices can be checked with the relevant company.

As an intermediary, Yorkshire Building Society acts on your behalf in arranging the Prepaid Funeral Plan. The Prepaid Funeral Plan is provided by Dignity Pre Arrangement Limited. A company registered in England No. 1862158. VAT Reg No. 486 6081 14. Registered Office: 4 King Edwards Court, King Edwards Square, Sutton Coldfield, West Midlands B73 6AP. Telephone No. 0121 354 1557. Fax No. 0121 355 8081. Part of Dignity Plc. A British company. Dignity Pre Arrangement Limited is regulated by the Funeral Planning Authority. Calls may be monitored or recorded for training and quality purposes. Funeral Plans provided by Dignity are not regulated by the Financial Conduct Authority.