

# FUNERAL PLANS

The table below shows what's included in each plan. There are three prepaid funeral plans to choose from, each include arrangements needed for a cremation funeral as specified in the plan. A burial funeral is available in the plan, with funeral director costs being guaranteed in the same way as a cremation, plus a contribution of £1,200 for third party costs such as Ministers' fees. Simply choose the plan that suits you and once you've paid or start paying for your plan, Dignity guarantees to deliver all the services detailed, no matter how far in the future that may be.

Payment Options	The Amber	The Pearl	The Diamond
Single payment	£3,395	£3,749	£3,999
12 monthly payments There is no extra charge for 12 monthly payments	£282.91 for 11 months and 1 final payment of £282.99	£312.41 for 11 months and 1 final payment of £312.49	£333.25 per month

Prices valid from 24 April 2017. These are subject to review by Dignity. If at the point of application the price has changed for any reason, we will advise you of this before we set up your plan and there will be no obligation for you to continue. For further payment options please call Dignity on 0800 484 0503.

The Guaranteed Services			
Advice and guidance on all aspects of the funeral	✓	✓	✓
Guidance on the registration of the death, and collection of all necessary paperwork for the funeral to proceed	✓	✓	✓
Transport of the deceased to the Nominated Funeral Director's premises (within 50 mile radius). Ferry or air transport is not included and will be chargeable at the time of the funeral	✓	✓	✓
Preparation and care of the body (embalming not included)	✓	✓	✓
Family viewing during normal business hours	✓	-	-
Family viewing during weekdays, by agreed appointment	-	✓	-
Family viewing any time, by agreed appointment	-	-	✓
Coffin (fully lined and fitted, gown included)	Wood effect coffin	Quality wood effect coffin	High quality veneer coffin
Funeral director and staff to attend the service	✓	✓	✓
Provision of a hearse	✓	✓	✓
Limousine to transport family/mourners	No Limousine	1 Limousine	2 Limousines
Hearse direct to the crematorium or burial site	✓	-	-
Funeral procession from home to place of worship and crematorium or burial site (service at a separate location before cremation or burial not included)	-	✓	✓
Collection of charitable donations	✓	✓	✓
50 'thank you' cards	-	✓	✓
24-hour telephone bereavement counselling	✓	✓	✓
The Guaranteed Cremation Services			
The cremation fee <sup>^</sup>	✓	✓	✓
Minister's or Officiant's fee <sup>^</sup>	✓	✓	✓

## <sup>^</sup>Burial

If a burial is required the Cremation fee and Minister's or Officiant's fee are not covered by The Guaranteed Cremation Services. When a burial is chosen, cremation fees are not needed, however Minister's or Officiant's fees may still be required to be paid. Dignity provide a contribution of £1,200 (rising with inflation) towards these fees and any other services provided by third parties. A contribution is made as burial costs vary widely across the country, so cannot be guaranteed in the same way as a cremation funeral.

## What is not included in your Plan

This list is an example of only some of the services that are not included in our plans, **please note this list is not exhaustive:**

- Embalming, burial plot, memorial or headstone
- Minister's/Officiant's fee for a service at a different location before the cremation or burial
- Flowers
- Catering/wake
- Doctors Fees or Coroners fees
- Repatriation from outside mainland Great Britain, Northern Ireland, Jersey, Isle of Man and Isle of Wight
- Costs for removing artificial limbs and mechanisms such as pacemakers
- Costs associated with changes in regulations, tax, laws or generally accepted practice, which result in additional costs or affect the conduct of the funeral.

## Medical certification fees

For deaths where a coroner investigation is required, there are no medical certification fees. Also, changes to legislation in May 2015 mean there will no longer be a charge for a medical certification for any deaths registered in Scotland. Similar legal changes are being considered for the rest of the UK, so we do not include provision for these fees in our Plans. If the funeral takes place outside of Scotland, and a coroner is not involved, then if applicable, the medical certification fees must be paid by the next of kin or personal representative, when arranging the funeral.

Yorkshire Building Society is a member of the Building Societies Association and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Yorkshire Building Society is entered in the Financial Services Register and its registration number is 106085. Head Office: Yorkshire House, Yorkshire Drive, Bradford BD5 8LJ.

As an intermediary, Yorkshire Building Society acts on your behalf in arranging the Prepaid Funeral Plan. The Prepaid Funeral Plan is provided by Dignity Pre Arrangement Limited. A company registered in England No. 1862158. VAT Reg No. 486 6081 14. Registered Office: 4 King Edwards Court, King Edwards Square, Sutton Coldfield, West Midlands B73 6AP. Telephone No. 0121 354 1557. Fax No. 0121 355 8081. Part of Dignity Plc. A British company. Dignity Pre Arrangement Limited is regulated by the Funeral Planning Authority. Calls may be monitored or recorded for training and quality purposes. Calls to 03 numbers are charged at the same standard network rate as 01 or 02 landline numbers, even when calling from a mobile. All calls to 0800 numbers are free of charge whether made from a landline or mobile phone. Charges to third party numbers may vary. Prices can be checked with the relevant company. Funeral Plans provided by Dignity are not regulated by the Financial Conduct Authority.