

PRODUCT FACTSHEET

About this Factsheet

This factsheet contains the product terms for the Cash Transactor (Card) account. It should be read with the General Terms and Conditions as together they explain how your savings account works. You should keep these for your records. It is important that you read all of the terms before you decide to open the account.

Please note that we may change the interest rate on the account, the terms of the account and our charges relating to your account for certain reasons. The General Terms and Conditions set out those reasons and how we will notify you of the changes.

For full details of our charges please refer to our 'Charges and Fees Information' leaflet which you will receive when you open your account. Additionally you can obtain a copy at any of our branches and agencies or by calling 0345 1200 100.

About Cash Transactor (Card)

- No minimum balance
- Save up to £2 million
- Pays a variable** rate of interest
- Interest paid annually
- Unlimited withdrawals, subject to daily withdrawal limits shown overleaf
- Register to view and manage your account online

SUMMARY BOX

Account Name	Cash Transactor (Card)						
What is the interest rate?	<p>This product pays a variable** rate of interest of:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #008000; color: white;"> <th colspan="2">Annual Interest</th> </tr> <tr> <th style="width: 50%;">Gross† p.a.</th> <th style="width: 50%;">AER*</th> </tr> </thead> <tbody> <tr> <td>0.25%</td> <td>0.25%</td> </tr> </tbody> </table> <p>Whether you need to pay tax is dependent on your own personal circumstances and so may be subject to change in the future.</p> <p>† Interest is paid gross i.e. without tax being taken off on all our savings accounts – ISA accounts pay interest tax-free.</p> <p>* AER stands for the Annual Equivalent Rate and shows you what the interest rate would be if interest was paid and added each year. This will enable you to compare more easily the return you can expect from your savings over time.</p> <p>** Variable rate of interest means that the interest rate payable on your account can change and can move both up and down.</p> <p>Payment of interest</p> <ul style="list-style-type: none"> ■ Interest calculated daily on cleared balances ■ Annual interest is paid on 31 March. It can be paid into the Cash Transactor (Card) account, another Yorkshire Building Society account or another building society or bank account. 	Annual Interest		Gross† p.a.	AER*	0.25%	0.25%
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Gross† p.a.	AER*						
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Can Yorkshire Building Society change the interest rate?	<p>We can make changes to the interest rate on this account for particular reasons. General Terms and Conditions 7 and 8 set out those reasons. Term 11 tells you how we will notify you of the changes.</p>						
What would be the estimated balance after 12 months based on a £1,000 deposit?	<p>After 12 months your balance would be £1,002.50.</p> <p>We have worked this out assuming a £1,000 deposit is made on account opening, no further deposits or withdrawals are made throughout the 12 months, the interest earned is added to the account and no changes made to the current interest rate.</p> <p>This is provided for illustrative purposes only and does not take into account your individual circumstances.</p>						
How do I open and manage my account?	<p>Eligibility</p> <ul style="list-style-type: none"> ■ The Cash Transactor (Card) account is not available for new account applications ■ After repayment of the balance of the Yorkshire Building Society Offset mortgage, the balance in the Offset Savings Account (if any) will be transferred to a Cash Transactor (Card) account as soon as reasonably possible and, in any event, within 30 days. <p>Account management</p> <p>The account can be managed in a branch or at an agency, by post or online.</p> <p>The minimum balance is zero.</p> <p>The maximum balance is £2 million.</p>						
Can I withdraw money?	<p>The Cash Transactor (Card) account allows instant withdrawals, subject to daily limits shown overleaf without loss of interest.</p> <p>If you want the option of an ATM card, your account provides access to the LINK cash machine network. You can deposit cheques and withdraw cash using your LINK card. You can withdraw between £10 and £250 per day or undertake up to 5 withdrawals within these limits per day from any LINK cash machine.</p> <p>Please be aware if a withdrawal is made from the account by CHAPS a charge of £23.50 will be incurred. Proof of named ID will be required.</p>						

Continued overleaf

Can I withdraw money? (continued)	If you have set up a Direct Debit or Standing Order which cannot be paid because there is not enough money in your account a charge will be made. For details of our charges please see 'Charges and Fees Information' leaflet which you receive with these general terms or you can obtain a copy from any branch or by calling 0345 1200 300.
Additional Information	<p>You can check your transactions and balance online and can check your balance at any LINK cash machine. You can also receive a mini statement of your five most recent transactions at any Yorkshire Building Society cash machine.</p> <p>If requested, your LINK card will be posted to you and should arrive within five days of opening the account. Your Personal Identification Number (PIN) will be posted and should arrive four days after receipt of the card. If you do not receive your card or PIN, you must report this to us immediately.</p> <p>Where we wish to make a change (other than a change to your advantage) to the interest rate or the charges applicable to your account, we will tell you about it at least 2 months before we make the change by letter or other personal notice. You may switch your account or close it any time within 2 months, without giving notice or paying a charge.</p> <p>Where we wish to make a change to the terms and conditions, we will tell you about it at least 2 months before we make the change by letter or other personal notice. You will then be taken to have accepted any change we make unless you tell us in writing that you do not agree to the change. If you do not agree to the change you can close your account without giving notice or paying any charge.</p> <p>We will provide statements at least once a month where transactions have taken place within the previous 30 days.</p>

MAKING ADDITIONAL DEPOSITS

There are various ways to pay money into your Cash Transactor (Card) account:

- **Branch/Agency counter service** – You can pay money in at any of our branches or agencies
- **Post** – cheques can be sent or taken to your local branch or agency. You must include details of where the money is to be credited. You can find the address of your local branch or agency on our website at ybs.co.uk or by calling 0345 1200 100. Cheques should be made payable to yourself or Yorkshire Building Society A/C (account holder's name)
- **Electronic Payments** – we accept payments into our accounts from other UK banks electronically. Subject to withdrawal terms and conditions of your other account.

To make payments into your account from within the UK, please use the following:

Sort Code	60 – 92 – 04
Bank Account Number	The first 8 digits of your Yorkshire Building Society account number
Reference or Roll Number	The first 10 digits of your Yorkshire Building Society account number

To make payments into your account from outside the UK, please contact us at your local branch or agency, by phone or check online for details.

MAKING WITHDRAWALS

You can make the following withdrawals at any of our branches and agencies:

- **Cash or cheque**
- **CHAPS**
- **Transfer to another Yorkshire Building Society account**
- **Transfer electronically to another building society or bank account by Faster Payment.**

For full details of Faster Payments limits and timescales, please refer to our 'Charges and Fees Information' leaflet.

DAILY WITHDRAWAL LIMITS

Withdrawals or transfers can be made without any prior notice, except that any withdrawal must not exceed the daily limits we set.

For operational reasons we impose limits on the amounts that can be withdrawn from our savings accounts at branches or agencies. The limits are set out below and are subject to change from time to time.

Where the terms of your account allow immediate access to your funds:

Withdrawals on demand from **branches** are limited to:

- **Cash** - £1,000 on any one day or up to £5,000 which requires two working days' notice
- A maximum amount of £5,000 cash in any seven day period
- **Cheques** - Cheque withdrawals can be processed for any amount, subject to the account terms and conditions and the available balance.

Withdrawals on demand from **agencies** are limited to:

- **Cash** - £500 on any one day
- A maximum amount of £1,000 cash in any seven day period
- **Cheques** - £150,000.

These limits apply irrespective of the number of accounts you may have with us and whether an account is a sole or a joint account. Proof of identity may also be required when making withdrawals.

ADDITIONAL INFORMATION

Tax

It is possible that taxes and costs may exist that are not paid via or by us.

All savers should declare interest earned when making a tax return. It is your responsibility not ours, to make this declaration.

Yorkshire Building Society Charitable Foundation and Small Change Big Difference® scheme

The Charitable Foundation is independent of the Yorkshire Building Society and supports registered charities that our members and colleagues care about. The Charitable Foundation can only continue to do this with the help of the Society's customers who take part in the Small Change Big Difference® scheme. You can assist with that vital work by agreeing to join the scheme, which means that you donate the pence amount of your annual interest (i.e. up to a maximum 99p) to the Charitable Foundation once a year on the same date as interest is normally credited (for monthly interest accounts the donation is made in June). Your local branch or agency will be happy to talk to you about this when opening your account or you can find out further information and details of charities that have been supported in your area online at ybs.co.uk/charitablefoundation

Not happy with our service?

We pride ourselves in delivering exceptional service, so if at any time you're not satisfied with the service you've received, please let us know. We have a simple process enabling you to do this, which is explained in our leaflet 'How to make a complaint'. If you would like a copy of the leaflet or if you wish to make a complaint, please contact any of our branches or call us on 0345 1200 100.

If we cannot come to a resolution to your satisfaction, you may have the right to refer the matter to the Financial Ombudsman Service, of which we are a member.

Your right to cancel

You have the right to change your mind within 14 days of opening an account. If you do we will help you switch to another account or return your money with any interest earned. We will not apply any notice period or charge.

Should you wish to cancel the account within this period, please write to the branch or agency where you opened your account or call 0345 1200 300.

Protecting your interests

To help protect the Society's mutual status, all new customers, for the first 5 years of membership, have to assign any windfall conversion benefits which might be paid to the Yorkshire Building Society Charitable Foundation. What this means is that should any event take place which results in conversion benefits being paid, anyone who has been a member for less than 5 years would not receive the benefit. By opening this account you are agreeing to be bound by the terms of this.

Important information about compensation arrangements

Your eligible deposits with Yorkshire Building Society are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme.

This limit is applied to the total of any deposits you have with the following: Yorkshire Building Society, Chelsea Building Society, Norwich & Peterborough Building Society and Egg. Offset deposits through our subsidiary Accord Mortgages Limited are held by Yorkshire Building Society on behalf of Accord. Any total deposits you hold above the £85,000 limit between these brands are unlikely to be covered. For further information please call us on 0345 1200 100, ask at your local branch, or visit the FSCS website at www.fscs.org.uk.

Our printed material is available in alternative formats e.g. large print, Braille or audio. Please visit us in branch or call us on **0345 1200 100**.

Yorkshire Building Society will communicate with you in English.

All communications with us may be monitored/recorded to improve the quality of our service and for your protection and security. Calls to 03 numbers are charged at the same standard network rate as 01 or 02 landline numbers, even when calling from a mobile.

Small Change Big Difference® is a registered trademark of Yorkshire Building Society. Yorkshire Building Society Charitable Foundation Registered Charity No: 1069082. Registered Office: Yorkshire House, Yorkshire Drive, Bradford BD5 8LJ

Yorkshire Building Society is a member of the Building Societies Association and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Yorkshire Building Society is entered in the Financial Services Register and its registration number is 106085.

Head Office: Yorkshire House, Yorkshire Drive, Bradford BD5 8LJ. ybs.co.uk



Protected