

# HOW TO CLAIM BACK YOUR CANCELLATION FEES UP TO £50

To claim your refund please fill out your details below and supply the required confirmation of any cancellation charge from your previous insurer.

Full Name:

Full Address:

You Choose Policy Number:

**Please tick the box below to confirm you have enclosed the following:**

Confirmation of previous Insurer's cancellation charge.

**Please send this form with the proof of cancellation charge to:**

**RSA  
PO Box 1357 Lynchwood Peterborough, PE2 2QS**

Any questions, please call Yorkshire Building Society on 0330 102 2829.

Once the above information has been received and checked it meets the terms and conditions of the offer your refund cheque will be sent.

## Terms & Conditions

1. You can apply for your refund as soon as you have bought a You Choose policy but the refund will not be issued to you by RSA until after the 14 day cooling off period of the You Choose policy and your first payment has been received by direct debit or when the full annual premium has been made.
2. To qualify you will need to provide proof in writing of the cancellation charges, this can be in the form of your current policy schedule or a letter from your current provider detailing the charges (copy is sufficient). We must receive this before any refund is made.
3. The refund applies to cancellation charges only and does not cover any payment arrears or outstanding premiums.
4. The offer covers up to £50 of cancellation charges when switching from another insurer and taking out a new You Choose Home Insurance policy.
5. You can apply for the refund up to 90 days from the date your new You Choose policy has started with us.
6. This offer can be withdrawn at any time.

**You should not cancel your existing cover until your You Choose policy is in place.**

Our printed material is available in alternative formats e.g. large print, Braille or audio. Please visit us in branch or call us on **0345 1200 100**.

All communications with us may be monitored/recorded to improve the quality of our service and for your protection and security. Calls to 03 numbers are charged at the same standard network rate as 01 or 02 landline numbers, even when calling from a mobile. Yorkshire Building Society is a member of the Building Societies Association and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Yorkshire Building Society is entered in the Financial Services Register and its registration number is 106085. Head Office: Yorkshire House, Yorkshire Drive, Bradford BD5 8LJ.

As an Intermediary, we act on behalf of RSA in arranging your insurance. Your Home Insurance will be administered and underwritten by Royal & Sun Alliance Insurance plc which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.